



Text Message Service application form

1. Applicant details

Title Mr Mrs Miss Other _____

Forename(s) _____ Surname _____

Account number

You can nominate one UK mobile number for the Standard Service or up to three UK Mobile number(s) for the Premium Service

1. 2. 3.

2. Standard Service

This service is free and offers a weekly balance message containing the time, date, available balance (including overdraft) as well as basic details of the last few transactions on your account. You will also receive an Online statement advice message - this will be sent when a statement has been produced the previous evening and is available to view via Online Banking.

I would like to register for the free Standard Text Message Service (please proceed to section 4)

3. Premium Service

All messages received except for the Online Statement Availability Notice will be charged at **10 pence per message per mobile** (or equivalent in other currencies). However you will only be charged a maximum of £2.50 per month for a personal account and £5.00 per month for a business accounts. Charges will be applied monthly in arrears to the account named above.

I would like to subscribe to the Premium Text Message Service and choose the following alerts for the nominated mobile numbers: (please tick each box as required)

	Mobile 1	Mobile 2	Mobile 3
Online Statement Availability Notice (free) <i>This is sent when a statement has been produced the previous evening and is available to view via Online Banking.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Daily Balance Service <i>Daily balance message containing the time, date, available balance (including overdraft) as well as basic details of the last few transactions on your account, provided they have not already been sent on a previous message.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Account Balance Approaching Zero <i>This alert is sent if the available balance is within £100 of zero (or currency equivalent). On subsequent days, the same alert is only sent if the balance has further reduced since the previous day.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Account Balance Exceeded <i>This alert is sent if the available balance has fallen below zero. On subsequent days, the same alert is only sent if the balance has fallen further below zero than the previous day.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
High / Low Balance Alert <i>This alert is sent on any day where the balance of your account is outside the range of defined balances. This alert is sent every day that the account is outside the balance range, even if it was sent on a previous day, and has not changed since then.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Please send this alert when balance falls below £ <input type="text"/> or exceeds £ <input type="text"/> (please specify amounts)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transaction Posting Alert <i>This alert is sent whenever a posting entry matching or exceeding the threshold for this account is applied.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please send this alert for all debits over £ **and/or all credits over** £ (please specify amounts)

4. Declaration

This section needs to be completed and signed by one of the following groups:

- Personal account holders (all account holders)
- Sole trader
- Partnership - existing designated partners (at least two to sign)
- Limited Liability Partnership - existing designated members (at least two to sign)
- Company - existing directors (at least two to sign)

By signing below, I/we:

- authorise you to provide the above account with the Standard* / Premium* Text Message Service subject to the Text Message Service Conditions;
- acknowledge that I/we have read, understood and accept the above product conditions, which you have given me/us;
- confirm that the details in this application form are full and correct and agree to tell you about any changes.

*delete as applicable

If you do not wish to receive details of products and services via text message please tick here.

_____	_____	<input type="text" value="/ /"/>	(dd/mm/yy)
Print name	Signature	Date	
_____	_____	<input type="text" value="/ /"/>	(dd/mm/yy)
Print name	Signature	Date	
_____	_____	<input type="text" value="/ /"/>	(dd/mm/yy)
Print name	Signature	Date	
_____	_____	<input type="text" value="/ /"/>	(dd/mm/yy)
Print name	Signature	Date	

Please return your completed application form to Customer Service Centre, Bank of Cyprus UK, PO Box 17484, London N14 5WH



Text Message Service Conditions

'We/our/us' means Bank of Cyprus UK, a division of Bank of Cyprus Public Company Limited or any company which succeeds to its business. 'You/Your' means the customer or customers.

These Conditions incorporate our Personal or Business Banking Conditions (whichever applies to your account receiving the Text Message Service). In the event of any inconsistency between the Personal or Business Banking Conditions and the Conditions set out below, the latter will prevail.

The Text Message Service

The Text Message Service allows you to receive account information by Short Message Service ("SMS") on your mobile phone. By subscribing to the Text Message Service you agree to us sending you banking information via SMS. You may stop the Text Message Service by calling us during business hours on 0845 850 5555 or, if calling from abroad, +44 (0)20 8267 7343. We will then stop your Text Message Service within 24 hours.

We can only send information about your current account. We will not send any information about your loan or savings accounts.

How to Subscribe to the Text Message Service

You can subscribe to the Text Message Service by calling us or by completing an application form. You will need to provide us with the UK mobile phone number that you wish to receive your SMS messages on.

The Text Message Service can only be used on a mobile phone compatible with a UK network. It cannot be used on a fixed line telephone, a computer capable of receiving text messages or a 'virtual' mobile phone number beginning with '070'. Some older mobile phones may not be compatible with our Text Message Service.

You will be responsible for providing and maintaining your mobile phone number, ensuring that your mobile phone and network are compatible with SMS messages, and for any charges you have to pay your mobile phone provider for receiving SMS messages. You may also incur additional charges for any text messages you receive when you are abroad.

We will only send you each SMS message once. This means that when you delete it we will not be able to resend it.

You can ask us to suspend your Text Message Service at any time. If you do so, you will have to call us to reactivate the service.

Standard Text Message Service

We will send you a weekly SMS message. This SMS message will give you basic details of the last few transactions on the account and your current account available balance as at the time the message was transmitted. This time will be specified in your SMS message and may differ from the time you receive it.

We will also send you an SMS message to tell you when your bank statement is available online or has been posted to you.

You can only register one mobile number per account.

There is no charge for the Standard Text Message Service. However we reserve the right to introduce charges for this service in the future.

Premium Text Message Service

The Premium Text Message Service offers an enhanced set of features and allows you to choose which alerts and notifications you receive. The details of this service are set out on our website.

You can register up to three mobile numbers per account.

There are charges for the Premium Text Message Service. You will be charged per text sent to each registered mobile number, monthly in arrears and all charges will be debited from the account registered for the service. If the registered account is a currency account we will charge you the sterling equivalent at the rate prevailing on the day.

If you registered for the Premium Text Message Service by calling us, you may cancel it within 14 days from the day you received these Conditions without incurring any charges.

The charges for the Premium Text Message Service are set out in our Bank Charges for Personal or Business Customers leaflet. Copies are available in all our offices and can also be found on our website www.bankofcyprus.co.uk.

Security

It is important that you take reasonable precautions to prevent unauthorised access to your mobile phone.

If your mobile phone is lost or stolen, you should contact us during office hours on 0845 850 5555 or, if calling from abroad, +44 20 8267 7343. We will then stop sending SMS messages to that mobile as soon as possible. You will also have the opportunity to register a new mobile number. If you do not inform us, we will continue to send messages and we will not be responsible for any unauthorised access to your information.

If you change your mobile phone number you must immediately contact us.

Do not leave your mobile phone unattended or allow other people to see the SMS alerts we send you.

Always ensure that your phone is locked when you are not using it. You can do this by re-setting the SIM number and Personal Identification Number on your phone. Do not tell anyone what these numbers are; we will never ask for them. If you write these numbers down you must disguise them and ensure that you do not keep them in the same place as your mobile phone.

You must ensure that you regularly delete text messages we send you.

You must read your SMS messages carefully and contact us immediately if any of the messages appear irregular.

The text messages we send will never direct you to a specified website address.

If you are going to use your mobile phone abroad you can suspend your Text Message Service until you return. Receiving certain information on your mobile phone may not be legal in certain countries and we will not accept any liability should you be in breach of such laws. Certain foreign networks may not be as secure as those in the UK therefore confidential information on your account may not be secure. You must advise us to suspend the service, and then call us again to reactivate it.

Our Liability

We may at any time decide to withdraw the Text Message Service. We will give you thirty days notice unless it is unreasonable in the circumstances to do so.

We may suspend the Text Message Service to carry out routine maintenance, or as a result of power failures, strikes or other circumstances beyond our control.

We will not be responsible for any losses direct or indirect caused by the suspension or withdrawal of our Text Message Service, any delay, interruptions or errors in transmission, any breach of confidentiality not directly caused by us and/or any other circumstances beyond our control.

We will not be liable if your account information becomes known to someone else as a result of you losing your phone or failing to comply with these Conditions

We may change these Conditions in the same way and for the same reasons that we can change our Personal or Business Banking Conditions.